

Blas







# How will we deal with your complaint?

1

2

3

4

5

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# What you can do if you are still unhappy

## For all Council services (except Social Services)



**(01495) 355087**



**audra.williams@blaenau-gwent.gov.uk**

## For Social Services

**(01495) 357715**

**To receive the information in this leaflet  
in Braille, large print, electronically or on  
audio tape please let us know.**

# CONCERN/COMPLAINT FORM

The information in this form will be treated as confidential.

Mr/Mrs/Miss/Ms  
(if other please state)

Forename(s)

Surname

Address and postcode

Your e-mail address

Daytime phone number

Your requirements:

**B: Making a complaint on behalf of someone else? Their details:**

Their name in full

Address and postcode

What is your relationship to them?

Why are you making a complaint on their behalf?





When you have completed this form, please send it to:



Dyddiad

Llofnod

Os oes gennych unrhyw ddogfennau i gefnogi eich consyrn/cwyrn, atodwch hwn at y ffurflen hon os gwelwch yn dda.

Large empty white box for attachments

C: Am eich consyrn/cwyrn

# FFURFLEN PRYDER/CWYN

Caiff yr wybodaeth yn y ffurflen hon ei thrin yn gyfrinachol.

Mr/Mrs/Miss/Ms  
(os arall, nodwch)

Enw(au) Cyntaf

Cyfenw

Cyfeiriad a Chod Post

Eich cyfeiriad E-bost

Rhif ffôn yn ystod y dydd

Eich gofynion:

B: Gwneud cwyn ar ran rhywun arall? Eu manylion:

Eu henw llawn

Cyfeiriad a chod post

Beth yw eich perthynas iddyn?

Pam eich bod yn gwneud cwyn ar eu rhan?

**Gadewch i ni wybod os hoffech dderbyn yr  
wybodaeth yn y daflen hon mewn Braille,  
print bras, yn electronig neu ar dâp.**

Beth fedrwrch ei wneud os ydych yn dal yn anhapus ar ôl ein hymchwiliad cyntaf?

Ar gyfer holl wasanaethau'r Cyngor (heblaw Gwasanaethau Cymdeithasol)



(01495) 355087



[audra.williams@blaenau-gwent.gov.uk](mailto:audra.williams@blaenau-gwent.gov.uk)

Ar gyfer Gwasanaethau Cymdeithasol



(01495) 357715

Sut fyddwn ni'n trin eich cwyn?



help@servicebuddy.co.uk



08000 121 123



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